

Pet Food Recall
Update 4/27/2007

To Our Valued Customers,

On April 26, several canned foods carried in our stores were voluntarily recalled by their manufacturers because they were found to contain rice protein concentrate from China:

Natural Balance Ocean Fish Formula 3 oz and 6 oz
Canine Caviar Gourmet Turkey 13 oz.
Canine Caviar Gourmet Beaver 5.5 oz and 13 oz.

These products were made at American Nutrition in Ogden, Utah, and according to both manufacturers, rice protein concentrate was not an ingredient of any of these products and was added by American Nutrition without their knowledge or consent. At this time there are no reports of sick animals from consuming these canned foods. If you have any of these products at home, please bring them back to us for a full refund or replacement.

Items recalled previously that were carried in some of our stores are:

Natural Balance Venison & Green Pea dry food for cats – all sizes
Sensible Choice Lamb & Rice dry food for dogs – all sizes
Nutro Max Cat Gourmet Classics 3oz cat cans – any flavor
Nutro Natural Choice Complete Care 3oz cat pouches – any flavor

If you purchased any of these items please do not use them. Return to us for a full refund or replacement. If any dog or cat seems to be sick after consuming, please seek veterinary treatment. We longer carry any products by Nutro or Sensible Choice.

In light of the continuing bad news with Natural Balance, we have decided not to carry this brand any longer, either. But we have no reason to believe that their other non-recall products are not safe to consume and would be happy to special order them for you if you choose.

We apologize to our customers and others who relied on our assurance that the products in our stores were safe and healthy. Like you, we love our pets deeply, and some of our staff were using the recalled foods. To make sure this doesn't happen again, we are demanding more information from our suppliers and adopting higher standards for the pet foods that we carry.

For more information about the pet food recall, www.thepetfoodlist.com is an excellent resource. They have links to all the recall information.

All The Best Pet Care